### **CCFA March Webinar Schedule**

Below you will find a description of each webinar, the date and time of the webinar, and a link to register.

Please remember to look for updated presentation on our training website www.mass.gov/eec/ccfa/training.

You must register using the link below and you may be asked to download software before attending the webinar.

## **Recorded Webinars Available!**

All webinars will be recorded. Successfully recorded webinars will be used to provide access to these topics on demand from the EEC YouTube site. Use the following link to access the recorded webinars at any time. Webinars will be added as available.

https://www.youtube.com/playlist?list=PLwGB JsJkhc5ez1C gtU7qFCv-rDXQVMm

# **March Topics**

The following are the webinar topics for March. If you have suggestions for future webinars or questions, please share them with CCFATraining@massmail.state.ma.us.

### **CCFA Absences Webinar**

In this webinar we will discuss CCFA Absence policies; how they are implemented in CCFA and how they affect your attendance and billing.

Thu, Mar 3, 2016 4:00 PM - 5:00 PM

https://attendee.gotowebinar.com/register/6719800925885345028

### **Adjustments to Previous Invoices Webinar**

In this webinar we will discuss the process for making changes to attendance and/or placements after you have submitted your invoices. This is new functionality in CCFA to support billing.

Thu, Mar 17, 2016 10:00 AM - 11:00 AM

https://attendee.gotowebinar.com/register/3365227233425077764

Tue, Mar 22, 2016 9:00 AM - 10:00 AM

https://attendee.gotowebinar.com/register/7826871696103014916

Mon, Mar 28, 2016 9:00 AM - 10:00 AM

https://attendee.gotowebinar.com/register/4652452983853348356

#### **CCFA Age Up and Missing Rates Webinar**

This webinar will provide instruction on how to resolve the failure to age up, overlapping attendance

and missing rates messages.

Mon, Mar 7, 2016 9:00 AM - 10:00 AM

https://attendee.gotowebinar.com/register/3937435074751775748

#### **CCFA Attendance and Transportation Codes Webinar**

This webinar will provide a discussion of attendance codes and transportation codes, when they are used and how they affect billing. This is a breakout of the original recorded Attendance video. Please preview the recorded Attendance video prior to this session and submit specific questions during registration.

Wed, Mar 9, 2016 11:00 AM - 12:00 PM

https://attendee.gotowebinar.com/register/7623369685987213572

## **Attendance Troubleshooting**

In the Troubleshooting Webinar, the moderators will discuss questions submitted for the session. The moderator will select as many questions for investigation as possible.

Note that not all questions will be able to be answered during the session. These webinars will be used to assist CCFA users in troubleshooting problems in CCFA.

Please submit a detailed description of your issue/question including relevant PIDs, FIDs and Organization IDs when registering for the session. If you do not submit your question beforehand, you will be asked to provide the detailed question during the webinar.

Tue, Mar 8, 2016 2:30 PM - 3:30 PM

https://attendee.gotowebinar.com/register/6190951226088031492

Tue, Mar 15, 2016 9:00 AM - 10:00 AM

https://attendee.gotowebinar.com/register/2585107240843520516

Wed, Mar 23, 2016 12:30 PM - 1:30 PM

https://attendee.gotowebinar.com/register/5188086670394119684

Tue, Mar 29, 2016 3:00 PM - 4:00 PM

https://attendee.gotowebinar.com/register/2400930247098324996

#### **CCFA Billing and Reports Status Webinar**

This webinar will provide an update on current CCFA status and go live plans.

Wed, Mar 16, 2016 8:30 AM - 9:30 AM

https://attendee.gotowebinar.com/register/555514329085318404

Fri, Mar 25, 2016 9:00 AM - 10:00 AM

https://attendee.gotowebinar.com/register/8879710154791625988

### **CCFA School Closures Webinar**

This webinar will cover how to create school closures in CCFA; and an overview of school closure types, who creates closures, and their impact on billing and attendance.

Questions will be taken at the end of the session as time permits.

Wed, Mar 2, 2016 12:30 PM - 1:30 PM

https://attendee.gotowebinar.com/register/2708941936944421636

Thu, Mar 24, 2016 4:00 PM - 5:00 PM

https://attendee.gotowebinar.com/register/8450763181005488132

### **CCFA Slot Management Webinar**

This webinar will provide users with a discussion of slot management in CCFA. We will discuss contract slots, flex pool, expansion slots, aging up, contract activity reports, and common issues and questions.

Tue, Mar 1, 2016 4:00 PM - 5:00 PM

https://attendee.gotowebinar.com/register/6331624941995179777

Fri, Mar 18, 2016 9:00 AM - 10:00 AM

https://attendee.gotowebinar.com/register/4800074514509993220

### **CCFA Provider Management Webinar**

This webinar will provide an overview of managing providers in CCFA. We will discuss how to add a provider into CCFA and manage provider information;; how to add a provider to a Family Child Care System; how to change a provider to an Independent Child Care Provider as well as common issues.

Fri, Mar 11, 2016 1:30 PM - 2:30 PM

https://attendee.gotowebinar.com/register/268786985328493572

## **Reconciliation Webinar**

This webinar will provide an overview of the reconciliation process in CCFA.

Mon, Mar 21, 2016 9:00 AM - 10:00 AM

https://attendee.gotowebinar.com/register/5235359073318675716

Wed, Mar 30, 2016 11:00 AM - 12:00 PM

https://attendee.gotowebinar.com/register/3186379572539667460

# **CCFA Reassessments Webinar**

This webinar will provide an overview of the features that support reassessments on authorizations in CCFA and related EEC Policy.

Fri, Mar 4, 2016 9:00 AM - 10:00 AM <a href="https://attendee.gotowebinar.com/register/2941671165149424388">https://attendee.gotowebinar.com/register/2941671165149424388</a>

Mon, Mar 14, 2016 9:00 AM - 10:00 AM https://attendee.gotowebinar.com/register/1426370419237306116